



**Dr. Dumore & Team**  
ORTHODONTICS

To our valued patients,

As you are well aware, we are all in the midst of an unprecedented global health crisis related to COVID-19. The impacts of this virus have not surprisingly affected orthodontic treatment and the practice of Orthodontics.

At Dr. Tim Dumore & Team Orthodontics, we pride ourselves on being a family-centered, doctor-owned practice. Our team and our practice have grown to what they are today based on an unrelenting commitment to doing what is always best for our patients, as well as our team members. In that spirit, we made the decision yesterday that we will be closing our office effective today, for the next two weeks at least. Given the rapidly changing situation, it is quite likely that we may be closed for an even longer period of time.

You may have concerns about how this will affect your treatment. Today, we are assessing all appointments scheduled for the next two weeks to determine the most appropriate course of action for each individual patient. At some point in the future when we resume patient care, we will face real challenges in accommodating all our existing patients, but you have our assurance that we will care for everyone to the best of our abilities. We will be reaching out to you regarding your appointments in the coming days and weeks.

In the interim, note that we are keeping our phone coverage open from 8 AM – 12 PM, Monday to Friday so that we can answer any questions that you may have regarding your treatment or appointments. If you have an after-hours emergency that involves pain or bleeding, please text me directly at 204-510-0158 and I will do my best to help you.

I encourage you to follow our social media platforms (Instagram and Facebook) throughout the week as we will be updating it with new information as it becomes available.

I apologize for any inconvenience that this will have caused you but the decision was made to be proactive in the best interests of you, our patients, and my team. At this orthodontic practice, we will always put people first. Thank you for trusting us all of these years – we do not take that for granted.

Dr. Tim Dumore